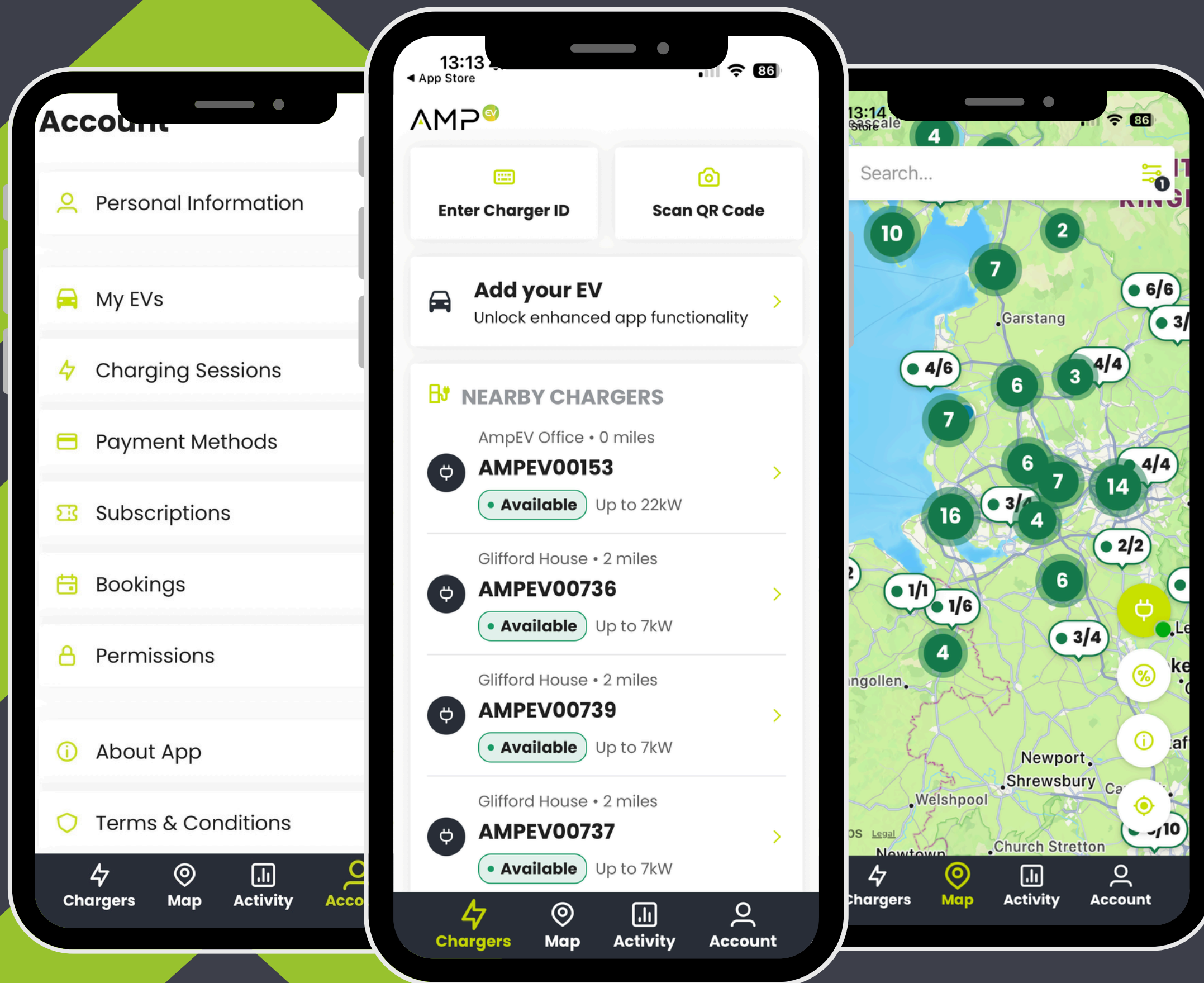
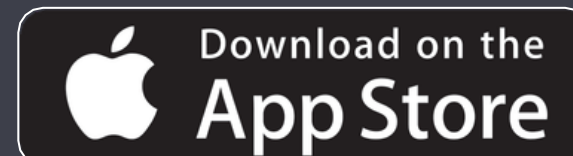


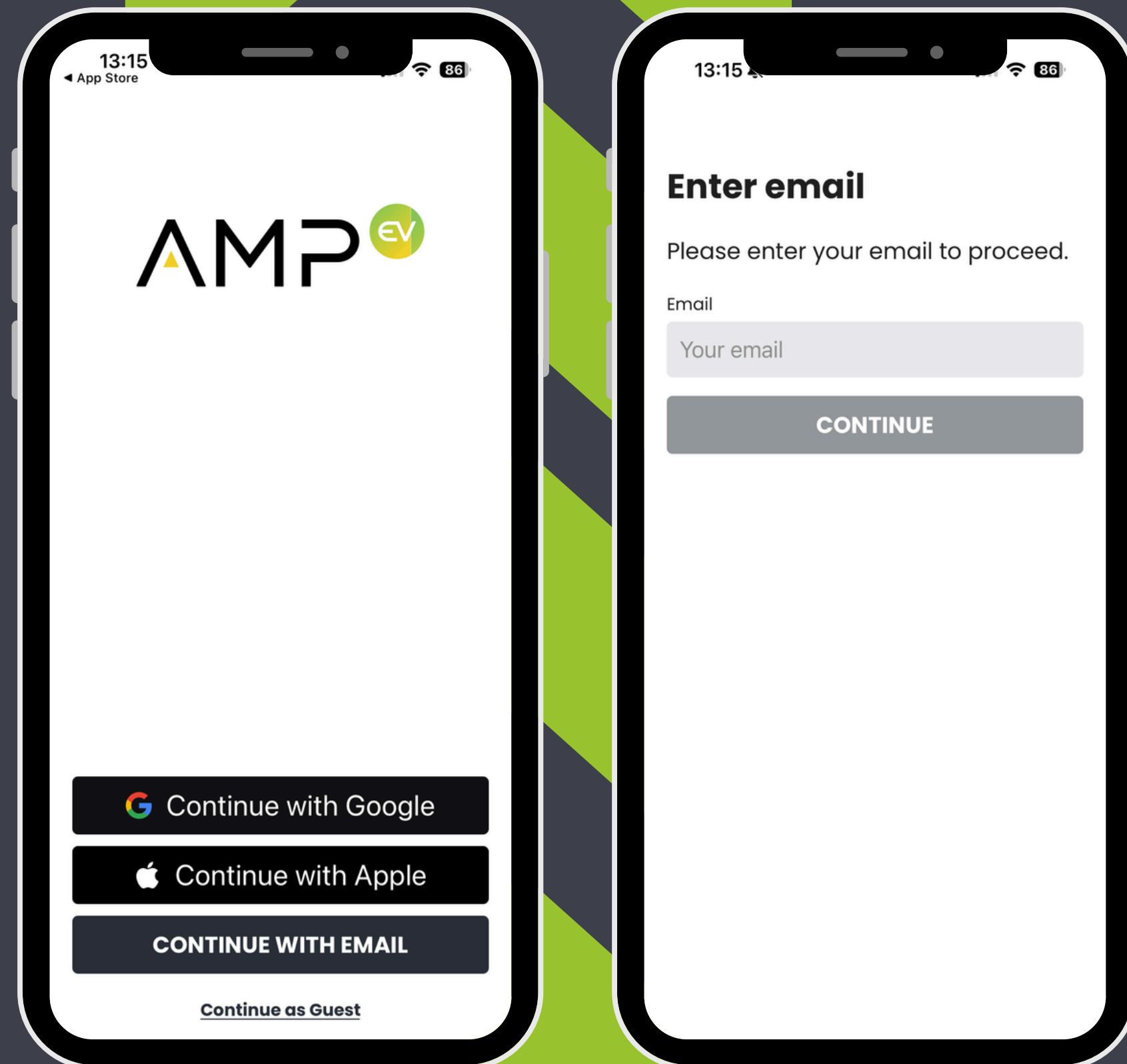


AMP EV APP USER GUIDE



Signing into your account

- From the welcome screen, you can sign in via email, SSO or device by clicking **Continue**. Alternatively, you can choose to **Continue as Guest**
- Creating an account**
To create an account, tap **Continue** on the welcome screen and sign in through one of the options shown. You will be prompted to either enter a password or verify your account.
- Continue as a guest**
You can continue as a guest to view charger locations and their live status. If you want to start a charging session, you'll need to create or sign into your account.
- Charging at work?**
Your employer may have arranged for you to log in via your work email address. You can select the **Sign in with SSO** button and follow the on-screen prompts.



Finding a charger

How to find a charger

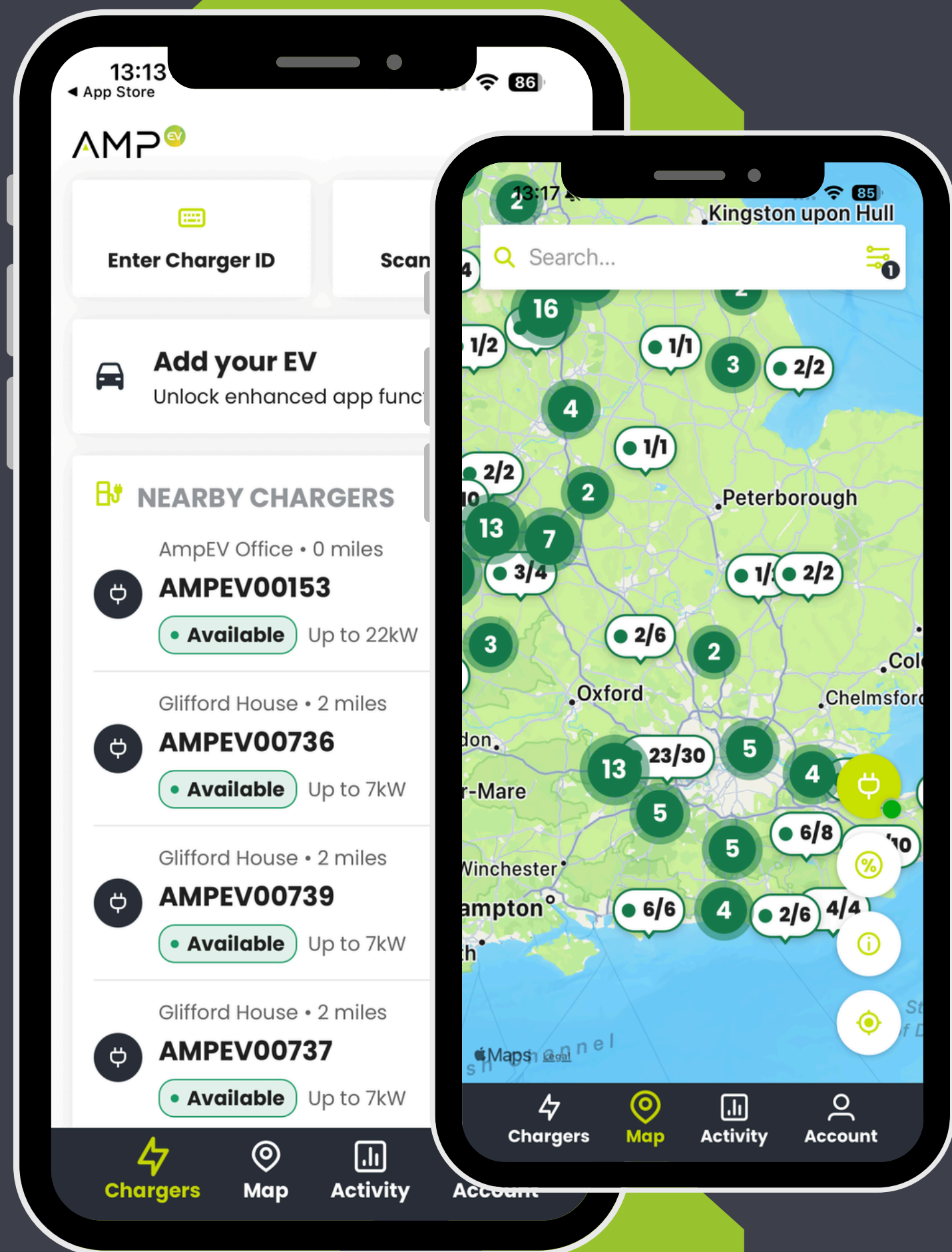
You can select the **Map** on the Fuuse App to see the locations of all available chargers across the UK. Alternatively, if you click on **Chargers** in the navigation, you will see a list of all chargers near you.

Search for a charger

Head to the **Map** on the navigation bar and move the map around to find the place you are visiting. You can also search for a charger at the top of the screen.

Navigate to your charger

When you have selected your charger, you can navigate to it via your phone's default navigation app. This will pop up when you click on **Get Directions**.



Starting a charging session

How to start a charging session

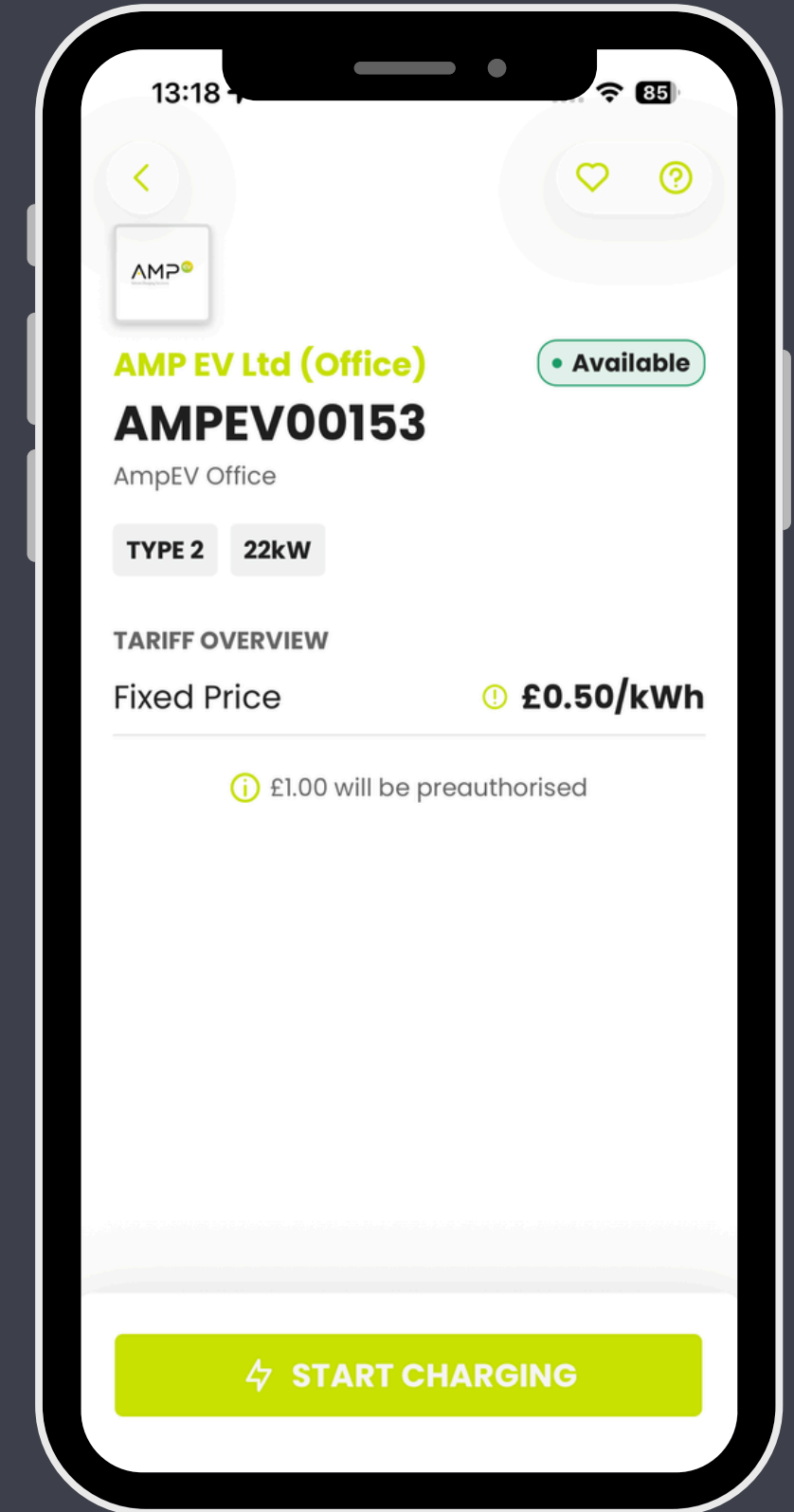
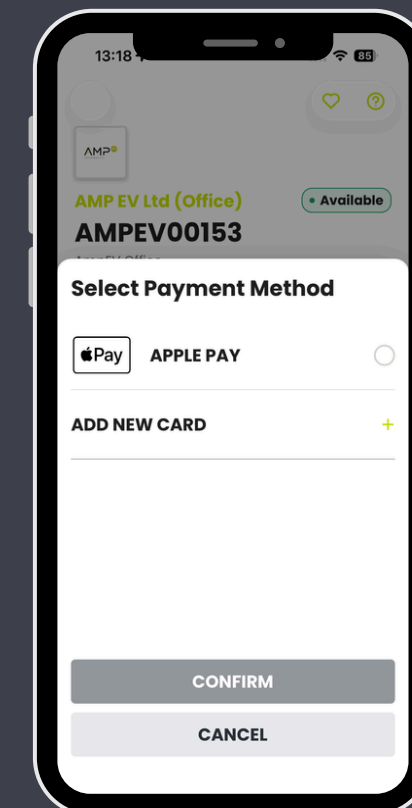
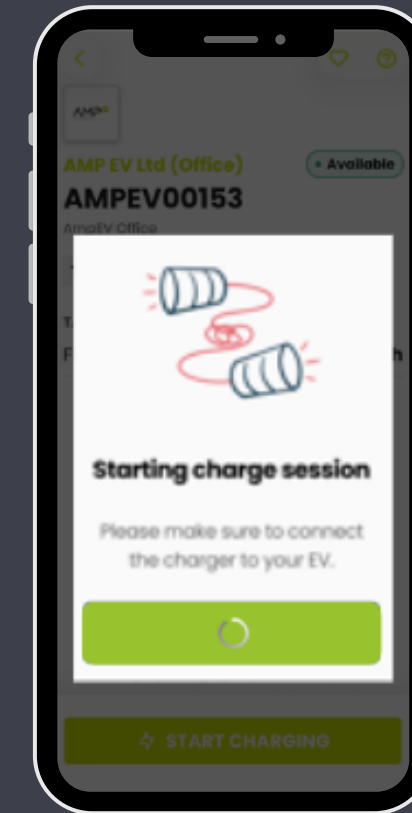
When you arrive at your charger, there are a few ways you can start charging. Some chargers have a scannable QR code, you can also enter the charger ID in the app, or you can select **Start Charging** via the app.

Tariffs, subscriptions and promotions

You can view the cost of your charging session per kWh, your connection fee, any pre-authorisation amount or overstay fees you might have to pay. You can also see if the charger has an available subscription or promotion and take advantage of it, if you choose to.

Select payment method and start charging

Secure payment can be made through a range of methods, such as app, web and contactless. Some operators accept charge cards. Once paid, connect the cable to your car and start charging.



Ending a charging session

Stopping your charging session

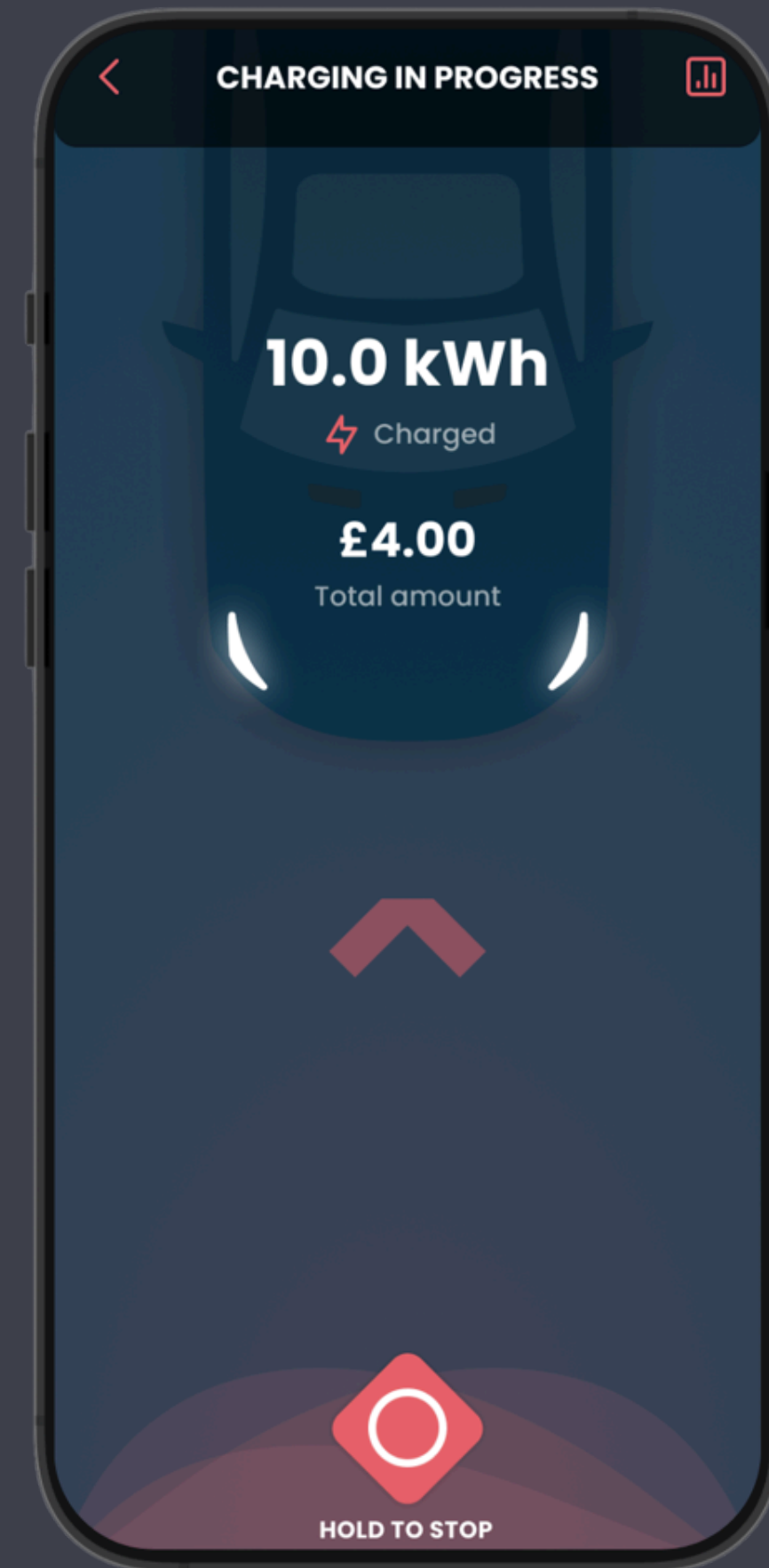
- Hold the diamond button at the bottom of your screen to stop your charging session. Then, take the steps to disconnect the charging cable.

Review your charging session

- Your feedback helps improve the charging experience for you and other drivers.

Need support with your charging session?

- If you are at a public charger, all operators must offer a free-to-use driver helpline advertised somewhere on or near the charger. Alternatively, you can find support information for the operator when you select their charging site in the app.



Managing your account



Personal Information

View and edit your personal details



Manage your EVs

View, add, remove and edit your EVs in the app



View your charging history

View your charging history and previous receipts



Update your payment methods

View, amend and add payment methods



Manage your subscriptions

View active subscriptions and make changes when needed



View upcoming bookings

Locate existing bookings and manage them in the app

